

Welcome to our second newsletter of 2009

Some Feedback from the MovingOn Pilot

"An excellent interactive workshop – with practical advice and material to take away" Sue

"Emphasis on positivity was refreshing and inspirational" Ruth

"You are an excellent trainer and your approach, style and knowledge of creating change in people was very inspirational. I loved your calm collected approach and your sense of humour. The process and content was perfect. I felt engaged the whole day" Poppy

"I think it's a great product and one to feel very proud of creating. I really enjoyed the two days and gained a lot of insight" Jaan

"I found the networking element and the NLP techniques fascinating and can see how they will benefit me in the future." Waseem

"I found the diversification of the group stimulating and the course enlightening, thought provoking and encouraging!" Emma

"Thoroughly enjoyable high quality seminar" Keith

"Gave me the tools to plan and succeed and feel positive in the redundancy environment" Paul

"Great preparation for job interviews and the creation of positive framing" Jon



Update from Jane



Lots of exciting things in this newsletter, a new NLP programme, a new website, some thoughts from Julie Tunnicliffe on Customer Experience and a special book offer on 'How to Work Wonders'.

I wanted people facing redundancy and job change to have the opportunity of using NLP techniques to increase their potential to find the job they wanted, and so I have developed a new two day workshop designed specially to use NLP to help those facing redundancy called MovingON. I asked all of you if you knew of anyone who was in this situation, who would like to attend the pilot of this new workshop and was inundated with replies. So, in beautiful sunshine at the end of June, our first, fabulous, 12 willing volunteers turned up at a lovely venue in Winchester. They were all brilliant, and threw themselves into all the activities, and I was overwhelmed with their feedback which was fulsome and constructive. See left for some examples. And to add to the result three people have already had job offers – that's a 25% success rate after only 3 weeks! I'll keep you posted over the coming months with the group's progress.

Please do contact me if you are interested in this course for yourself, or for any of your employees. Five good reasons to give support if you have had to lose any of your people are to:

- Demonstrate that you genuinely value people
- Reduce stress
- Maintain good relationships with all your staff
- Improve remaining employees' morale
- Demonstrate an investment in people with tax advantages for your organisation

And what's more it really does work. As Keith, one of the participants wrote, *"...and still the emails are flying around between the delegates on the course, so goodness knows what will come out of this particular network – it is very interesting to be part of it".*

More about the course on our website ...

sorry [**our brand NEW website!**](#) Please do take a look at it and let me know what you think.

Are you are interested in the customer experience? I am including an article from Julie Tunnicliffe in which she shares some of her experiences in truly empathising with her customers and 'overcoming resistance through persistence' along the way. You will find this on our website.

I am also helping my friend and associate Liggy Webb promote her fabulous workplace wellness programme. which is supported with her

For a full description of this course please visit our [website](#) and click on 'MovingOn'

new book 'How to Work Wonders' contact me to find out more about the offer.

Very best wishes

Jane

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StepChange Training Ltd.
28/29 Northbrook, Micheldever, WINCHESTER, SO21 3AJ, United Kingdom.
01962 774077

Company Registration No 03914070 (England & Wales)