



Would you like to improve your facilitation skills?

This workshop is designed to develop and enhance existing facilitation skills and is aimed at providing managers, supervisors – or training professionals – with a set of practical and robust facilitation tools to improve the effectiveness of their facilitated events.

We are running our acclaimed* 2 day **Facilitation Expertise Workshop** on the **10th & 11th May in London** costs are £300 for the two days.

Please see attached pdf workshop outline or go to our website www.stepchangetraining.com to view – just click on Events & Workshops.

There are still a few places left on the event, so if you or any of your colleagues are interested in attending, please contact me on 07966 459876 or email jane.hooper@stepchangetraining.com



Some Feedback from previous delegates

**'Brilliant'*

'Now I know what it's all about'

'Extremely useful – the mix of learning and active participation worked very well'

'Presented in a structured, easy to understand method that was great fun'

'Very enjoyable – especially the opportunity to actually do a facilitation'

'A very resourceful course, my achievements were enhanced'

'Course was excellent and I now feel a lot more capable and ready for working with customers'

'I'd recommend this to all consultants'

'Excellent training, lots of enthusiasm from both the trainer and attendees'

'Inspiring stuff for the future not telling you what you should do but showed you how to achieve it'

Would you like to experience NLP learning and become an NLP practitioner?

Many of you have requested this programme. I have put in potential dates below, but it may be that you would prefer some of the dates to be at weekends? Please could you let me know as I am happy to discuss and perhaps have a conference call or web conference with all interested delegates to determine best dates.

The modular NLP Practitioner programme would qualify you as an NLP Practitioner. The cost will be £1600 for the 4 modules and include all training from a variety of facilitators and guest speakers, materials and lunches. Please take a look at the planned outline of the

Some Feedback from previous NLP programmes

'Really enjoyed this course - it was one of the most valuable training courses I have attended'

'It was altogether an excellent programme which I found to be enriching and inspiring. Your wealth of knowledge, professionalism, naturally warm and easy manner, and confident delivery was extremely engaging and a joy to experience. The course content flowed freely and I was conscious of how cleverly you linked the topics and threaded the exercises to integrate and

programme on our website

The programme will be run in **Hampshire** and currently the next planned programme is for:
Module 1 (introduction) – 5th - 6th July 2010
Module 2 – September 13-15th 2010
Module 3 – October 18th-20th 2010
Module 4 – November 15th – 17th 2010

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promote the principles as the days unfolded. It was a pleasure participating with such a lovely group of people too. So thank you for providing a great environment for us all to share the valuable experience and have the opportunity to personally grow."

'Now I know what it's all about'

"Just wanted to say a big thank you. I found the course fascinating as well as really useful – I've already used the techniques! You filled me with inspiration – thank you."

"I feel my objectives were fully met and already I'm putting into practice what I've learnt. Everything about it was useful, what I really liked was that you got to work with everyone in the group."

"I loved the good company and the sharing of experience, I also learned a great deal about the process and the range of techniques which can be used in so many contexts. I also learned a great deal about myself – thanks to the feedback from you and the group - a very useful bonus!"

Would you like to qualify for a Leadership and Management Certificate endorsed by the Institute of Leadership and Management?

This 4 day modular Leadership and Management course, endorsed by the ILM, includes telephone personal coaching. The cost is £500 for the 4 days + coaching, can be met by the Train to Gain funding (subject to qualification) and I can put you directly in touch with one of their advisors.

Please take a look at the outline of the programme above.

The programme will be run in **Hampshire** and currently the next planned 4 day programme is for:
Day 1&2 – 14th - 15th June 2010
Day 3 – 25th June 2010
Day 4 – 9th July 2010

Please contact me on 07966 459876 or email jane.hooper@stepchangetraining.com to book, explore funding or just ask any questions.

Some Feedback from previous L&M programmes

"Would suggest as many managers attend as possible in order for our organisation to move forward"

'All managers should attend this course, the skills I have learned are invaluable – highly recommended"

"Helped me to realise my strengths and weaknesses in management and how to achieve the right balance"

"Trainer lovely! – thank you for an enjoyable 4 days"

"I got a lot out of this course"

"I have got a lot out of this course, both personally and professionally"

"A very good course, I learnt a lot of valuable things about myself and others. It helped to give me confidence"