

Welcome to our first newsletter of 2011

Open Courses

Would you like to improve your facilitation skills?

Our Masterclass workshop is designed to build on and enhance existing facilitation skills and is aimed at providing managers, supervisors – or training professionals – with a set of practical and robust facilitation tools to improve the effectiveness of facilitated events.

We are running our acclaimed* 2 day Facilitation Expertise Masterclass on the 12th and 13th May 2011 in Winchester

Please go to our website to view the workshop outline – just click on Events & Workshops
www.stepchangetraining.com

There are still 3 places left so if you or any of your colleagues are interested in attending, please contact me on 07966 459876 or email jane.hooper@stepchangetraining.com. Costs are £150 per day

We are planning another Facilitation Expertise Masterclass in London in the Autumn – please let me know if you would be interested in attending.

Update from Jane

I have been very quiet, which for those of you who know me well, will no doubt think is unusual? However I have been very busy and so this newsletter just got pushed into 2011.



Last year was busy with lots of new clients, I did some really enjoyable work in Paris for IPIECA who are the global oil and gas industry association for environmental and social issues. The team are a fantastic group of people and they worked enormously hard over two days and I know we all deserved our night out in such a beautiful city to help the team bond even further

I also did extensive work with some SMEs, helping two Pubs to metaphorically 'raise their bar'. Working on change with small groups has proved quite an eye-opener. The motivation is sky high because everyone is so directly involved with the projects and the people. Individuals play an intensely important role and so getting the right people is paramount and maintain relationships and positive behaviour are as important here as they are in any corporate environment.

This year I am pursuing more experience in this sector and am even planning a 'shift' as a waitress this weekend to see how we can improve the staff training even more. So if I lurch toward you, like Julie Walters as Mrs Overall this Sunday, you will know it is all in a good cause!

All best wishes

Jane

*Some Feedback from previous Facilitation workshops

***Brilliant**

'Now I know what it's all about'

'Extremely useful – the mix of learning and active participation worked very well'

"Presented in a structured, easy to understand method that was great fun"

"Very enjoyable – especially the opportunity to actually do a facilitation"

"A very resourceful course, my achievements were enhanced"

"Course was excellent and I now feel a lot more capable and ready for working with customers"

"I'd recommend this to all consultants"
"Excellent training, lots of enthusiasm from both the trainer and attendees"
"Inspiring stuff for the future not telling you what you should do but showed you how to achieve it "

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