

FACILITATION EXPERTISE MASTERCLASS

(Facilitate: make easy, make possible, smooth the progress of)

Can you say YES to any of these questions?...

Is the communication and co-operation between different individuals or areas within your organisation sometimes an issue?

Do you ever find the group reactions or dynamic difficult to handle?

Are you tired of using the same facilitation techniques?

Do your workshops sometimes fail to achieve the objectives set?

Following requests from many of our delegates, we have developed run a Facilitation Expertise Masterclass.

These sessions consist of a small group of people, all of whom will have some experience of facilitation, but who now wish to consolidate and enhance their skills.

The workshop objectives, are to enable you to develop techniques to address the complex issues that can arise when dealing with audiences at every level, and to handle the diversity of people, perspectives and desired outcomes, that facilitation presents.

What will you learn?

- A recap on the basics of facilitation
- A wealth of exercises and techniques
- An understanding of the dynamics of the group and how this can be harnessed to enhance the facilitation process
- The behaviours required to manage these dynamics.

“Excellent opportunity to fully develop my own facilitation skills – highly enjoyable”

*Stephane Wyper
– Cap Gemini*

What will you experience?

- Intensive analysis of your facilitation skills
- Exploration of the facilitation process
- Practice & open and honest feedback with the rest of the group
- Real scenarios
- Use of different behaviours to facilitate different groups
- Shared experiences from the group
- The opportunity to experiment with your approach in a low-risk environment.

“I really enjoyed the 2 days & have learned so many practical techniques and methods to use in my daily role”

Susan Beard Cap Gemini,

What will you gain?

- Insights as to how you can raise your own level of expertise
- A demonstrable increased set of tools and skills to facilitate groups
- A plan to further increase that expertise.