

Business Process Modelling One-day Workshop

How do you identify processes to define your desired state?

*Do you know which are the business processes,
which significantly affect the people within your
business operation?*

*How many differing processes are used in your organisation for
the same business activity?*

StepChange's approach to process review and improvement is practical and pragmatic and takes into account the ability of any particular organisation to be able to effect any necessary changes.

In order for any business performance improvement to happen, a co-ordinated programme of work needs to be put in place in order to 1) identify the business process improvements that can be made, 2) define and implement the systems, IT or manual to enable those processes and 3) to ensure that the culture of the company and the capabilities of the people are aligned with both the processes and the systems. This workshop concentrates on the modelling process that allows for the first step in any such programme.

What will you learn?

- What is a business ?
- BPR, BPM or BPI,?
- Targeting Processes
- Process Modelling
- Process Analysis
- Process Improvement
- Case Study
- Tools & techniques
- Next Steps

***“Excellent Course -
fully achieved my
objectives”***

***K Thomas
John Moores University.***

What will you experience?

- An opportunity to practice the techniques.
- Exercises
- Case Study

What will you gain?

- Provide an introduction to Business Process Modelling and Process Improvement.
- Definitions
- Key Differences
- Provide an insight into the theory and practice.
- Understand the principles
- Practical considerations
- Guidelines to what you need to do next